

REVOKED (March 29, 2021)

Notice Regarding Videoconference and Teleconference Appearance Technology (CourtCall) (March 27, 2020)

CourtCall

CourtCall is a third-party remote appearance service being used to make telephone and video appearances at the Court of Appeal for Ontario.

To participate in a CourtCall appearance by video, the party needs a computer with sufficient bandwidth, a webcam to view the proceedings, and a **fixed telephone line is recommended** for higher audio quality.

To arrange a CourtCall appearance, the following steps must be undertaken:

1. If you are not already registered with CourtCall, please register at www.courtcall.com.
2. **At least three (3) business days before the hearing**, serve and file with CourtCall (**not the Court of Appeal**) a Request for CourtCall Telephone or Video Appearance (see www.courtcall.com):
3. **If initiating less than (3) business days before the hearing**, the first two steps cannot be performed and you will need to contact CourtCall by phone at 1-888-882-6878.
4. Confirm with CourtCall the level of court of your hearing (Court of Appeal for Ontario), the type of hearing (e.g. Single Judge Motion, Civil Panel Motion or Criminal Appeal) and your court file number (e.g. C12345 or M12345).
5. For a telephone appearance, pay a fee of \$65.00 (CDN) to CourtCall.
6. For a video appearance, pay a fee of \$78 (CDN) to CourtCall.

A confirmation from CourtCall will be emailed or faxed to you upon the filing and payment outlined above.

CourtCall appearances are scheduled during the Court's ordinary sitting times.

Unless notified to the contrary, all parties who have filed a **CourtCall Request to Appear by Telephone** on a timely basis and have paid the required fee to CourtCall may appear by dialing the toll-free teleconference number provided by CourtCall.

All parties who have filed a **CourtCall Request to Appear by Video** on a timely basis and have paid the required fee may appear by video by logging in using the link that will be provided and dialing the toll-free teleconference number in the Confirmation sent to you by CourtCall.

A pre-hearing check-in will occur fifteen minutes before the scheduled hearing time.

FOR MORE INFORMATION, PLEASE CONTACT COURTCALL AT 1-888-882-6878

Litigants with Court of Appeal for Ontario issued Fee Waiver Certificates

CourtCall is a third-party company and the fees for its service are not covered by Court issued fee waivers. For more information on alternative remote appearance options, please contact the Court's general inquiry line at 416-327-5020.